

ReSy stands for ... Reservation-System The Software for Reservation

ReSy was originally developed for the Styrian Youth Hostel Association. The software was upgraded before being used in all other federal states. At the time it is installed in about 40 guest houses of the Austrian Youth Hostel Association and the Österreichische Jugendherbergswerk.

System

- Client/server solution for professional users
- Centura SQLBase under Windows NT server or Novell NetWare
- Centura SQLBase under Windows 95, 98 and NT for working stations in guest houses and in central offices of each federal state
- Data synchronization between guest houses and central office of the federal state
- Simple structure of the program

Integrated options for marketing

- Direct-mailing with a customer data base / developing of serial letters
- Broadcasting / labels for mass mailing
- Utilization minimum and maximum analysis
- Reduction of response time of customer enquiries
- Analysis of customer structures
- Improvement of utilization

Facilitation of your daily work

- Automating of the booking system and accounting
- On-line inquiries of reservation: After customers have deposited their booking inquiries via the Internet they can be handled directly with ReSy. The software imports the booking inquiries from the Internet.
- Automatic dunning process (down payment, bills, options,...)
- Reports ["at the push of a button"](#)

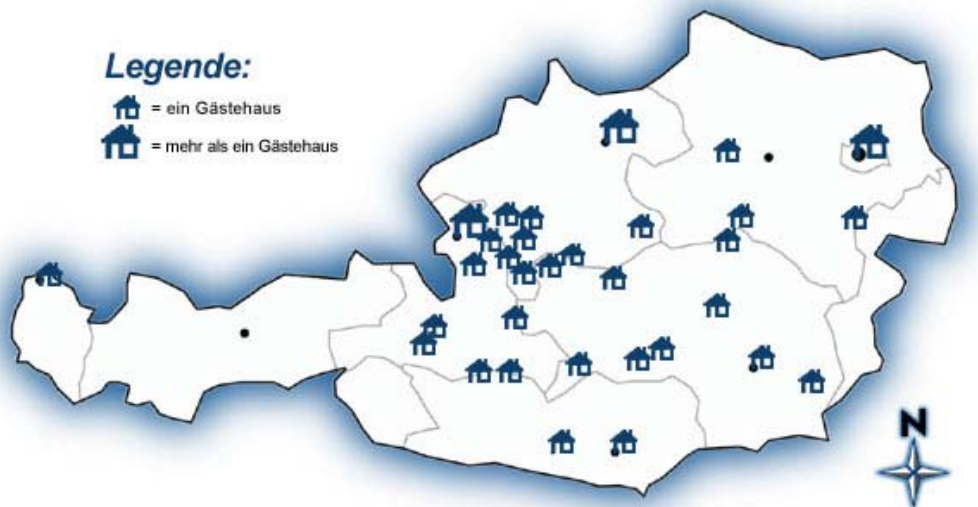
Integrated cash register

- The software corresponds with a real cash register. ReSy can be combined with a printer of sales slips and a cash drawer. A connection with a programmable POS-keyboard (point of sale) is available.
- Reporting for financial modes, product groups, journals, z&x reports,...
- User-defined structures of articles in combination with season prices and programs.
- Fast check-in of guests without previous booking (walk-in customers). The integrated cash register feature can be handled without any entry of data.
- Usage of credit card and bancomat.

Special features / enhancements

- Data import via IBN-interface ((International **B**ooking **N**etwork).
- Integration of an electronic key system with automatic programming of access times.

Installation in Austria



Reports made by ReSy

● **Cash register**

Reports of the cash register based on articles, modes of finance, class of goods, journals
Replication of cash reports
Open accounts
Advance payments (paid, paid on account, in a special timeframe)
Bills with overlapping of dates
Collection of bills
Reports of business volume
Reports for accounting (lists of open items,...)

● **Booking**

List of arrival / list of attendance / list of departure
List of occupancy (density of occupancy referring to rooms or beds)
Statistics of overnight stays
Expired options
List of booking

● **Administration**

Cleaning list
Kitchen list

In addition ReSy offers you...

● **Client-specific reports**

Since the programming of this software bases on customer requirements, it is possible to draw up further specific reports.

● **Export possibilities**

Data from reports can be exported in text data files in ASCII-format. Thus, the data is available for serial letters or excel tables.